

# Summer Camps at the Greensboro Children's Museum

## Terms and Conditions

### Camp Cancellation Policy

- We understand that unexpected events and emergencies do occur. However, we also hope you understand our commitment to all of our students and the preparation that goes into creating a successful camp experience. For this reason, we ask that cancellations be made by phone at least two weeks (fourteen days) prior to the first day of camp in order to receive a full refund. Cancellations made within the 14 day time frame will result in a refund of 50% of the original camp cost. Transfers of camp registrations adhere to this same rule. All cancellations must be made by calling the Museum at 336.574.2898 ext. 302.

### Medical Consent

- The Greensboro Children's Museum, or its representative, reserves the right to seek appropriate medical attention for any camper who experiences an injury or illness while on its premises, including the right to authorize medical treatment in the absence of a parent/guardian. Every attempt to contact the parent/guardian will be made. The parent/guardian is financially responsible for all medical treatment.

### Bug Spray Release

- The staff of the Greensboro Children's Museum has the right to apply a DEET-free, plant-based bug spray product to campers when appropriate.

### Photography Policy

- We take photos of camp participants for future use. If you do not wish your child to be photographed and/or do not release the image rights to The Greensboro Children's Museum, please submit your request in writing to [hoakley@gcmuseum.com](mailto:hoakley@gcmuseum.com) prior to camp commencing.

### Discipline Procedure

While the discipline policy will be reviewed with all campers on their first morning of camp, the Museum encourages you to please discuss this policy with your camper prior to camp commencing. The summer camp staff believes that your understanding of these expectations, and your support of them, is integral to your camper's positive experience. The following process will be used to resolve conflicts as they arise. No step, wherever possible, is passed over.

1. Reasoning and Redirection: Efforts will be made to help the child understand the inappropriateness of his/her behavior. Efforts will be made to redirect the behavior into a positive situation.

2. Removal from Specific Activity: When reasoning has been pursued and behavior has not changed, removing the camper from the activity for an appropriate amount of time will be implemented.
3. Parents will be notified: If behavior persists, parents will be notified.
4. Removal from the Program: If the above steps have not resulted in correct behavior, the museum has the right to remove a child from camp.